

**AMENDMENT TO REGULATION OF THE MINISTER  
ENERGY AND MINERAL RESOURCE NUMBER 33 YEAR  
2014 CONCERNING QUALITY LEVEL OF SERVICE AND  
COST PERTAINING TO DISTRIBUTION OF ELECTRIC  
POWER BY LIMITED LIABILITY COMPANY  
PT PERUSAHAAN LISTRIK NEGARA  
(Regulation of the Minister of Energy and Mineral Resource of R.I  
Number 08 Year 2016, dated March 15, 2016)**

WITH THE BLESSING OF THE ONE AND ONLY GOD  
MINISTER OF ENERGY AND MINERAL RESOURCE  
OF THE REPUBLIC OF INDONESIA

Considering:

- a. Whereas, in improving service in the provision of electric power to consumers and facilities to run business, and in the context of certification of installation for utilizing low voltage electric power, it is necessary to make improvement to the terms and conditions on service quality and the cost for distribution of electric power as governed in Regulation of the Minister Energy and Mineral Resource Number 33 Year 2014, concerning Quality Level of Service and Cost relating to distribution of electric power by limited liability company PT Perusahaan Listrik Negara;
- b. Whereas, based on the consideration referred to in letter a, it is necessary to stipulate Regulation of the Minister Energy and Mineral Resource on Amendment to Regulation of the Minister Energy and Mineral Resource Number 33 Year 2014, concerning Level of service quality and Cost pertaining to Electric Power Supply by Limited Liability Company PT Perusahaan Listrik Negara;

In view of:

1. Law Number 8 Year 1999, concerning Consumer Protection (Statute Book of the Republic of Indonesia Year 1999 Number 42, Supplement to Statute Book of the Republic of Indonesia Number 3821);

2. Law Number 30 Year 2009, concerning Electric Power (Statute Book of the Republic of Indonesia Year 2009 Number 133, Supplement to Statute Book Republic of Indonesia Number 5052);
3. Regulation of Pemerintah Number 14 Year 2012, concerning Business Activity in Supplying electric power (Statute Book Republic of Indonesia Year 2012 Number 28, Supplement to Statute Book Republic of Indonesia Number 5281) as amended by Government Regulation Number 23 Year 2014 (Statute Book Republic of Indonesia Year 2014 Number 75, Supplement to Statute Book Republic of Indonesia Number 5530);
4. Presidential Regulation Number 68 Year 2015, concerning Ministry of Energy and Mineral Resource (Statute Book Republic of Indonesia Year 2015 Number 132);
5. Presidential Decree Number 121/P Year 2014 dated October 27, 2014;
6. Regulation of the Minister of Energy and Mineral Resource Number 18 Year 2010, concerning Organization and Work Procedure of the Ministry of Energy and Mineral Resource (State Gazette of the Republic of Indonesia Year 2010 Number 552) as amended twice and lately amended by Regulation of the Minister Energy and Mineral Resource Number 30 Year 2014 (State Gazette of the Republic of Indonesia Year 2014 Number 1725);
7. Regulation of the Minister of Energy and Mineral Resource Number 33 Year 2014, concerning level of service quality and Cost pertaining to Electric Power Supply by Limited Liability Company PT Perusahaan Listrik Negara (Berita Negara Republic of Indonesia Year 2014 Number 1790);

#### D E C I D E D :

To stipulate:

REGULATION OF THE MINISTER ENERGY AND MINERAL RESOURCE ON AMENDMENT TO REGULATION OF THE MINISTER ENERGY AND MINERAL RESOURCE NUMBER 33 YEAR 2014, CONCERNING LEVEL OF SERVICE QUALITY AND COST PERTAINING TO ELECTRIC POWER SUPPLY BY LIMITED LIABILITY COMPANY PT PERUSAHAAN LISTRIK NEGARA.

## Article I

Several provisions in Regulation of the Minister of Energy and Mineral Resource Number 33 Year 2014, concerning service quality level and Cost pertaining to Electric Power Supply by Limited Liability Company PT Perusahaan Listrik Negara (State Gazette of the Republic of Indonesia Year 2014 Number 1790), have been amended as follows:

1. The provision in figure 9 Article 1 has been amended, insert in between 7 and figure 8 one (1) figure, namely figure 7a, so that Article 1 now reads as follows:

## Article 1

1. Consumer shall be any person or entity purchasing electric power from Limited Liability Company PT Perusahaan Listrik Negara.
2. Regular tariff of regular electric power shall be tariff of electric power supplied by Limited Liability Company PT Perusahaan Listrik Negara which payment is made after such electric power has been consumed by the Consumer.
3. Tariff of prepaid electric power shall be tariff of electric power supplied by Limited Liability Company PT Perusahaan Listrik Negara paid before the Consumer uses the electric power.
4. Cost for connecting shall be cost paid by Consumer to obtain electric power connection or to add voltage.
5. Guarantee for electric power subscriber shall be guarantee in cash or bank guarantee issued by national banks for use of voltage and electric power during the term as Consumer.
6. Existing or "Kedapatan" voltage shall be voltage computed proportionately and professionally based on the flow of supply capability of the limiting device "Kemampuan Hantar Arus (KHA)" of any transmitter used by the user of electric power existing when using electric power control device.
- 7.. Connected Power shall be power as agreed upon between Limited Liability Company PT Perusahaan Listrik Negara and the Consumer as set forth in Sale and Purchase Agreement of Electric Power.

7a. Cost for Certification of Operability hereinafter referred to as SLO Cost shall be cost expended by the Consumer in the certification of installation for utilization of low voltage electric power.

8. Minister shall be Minister exercising administration affair on electric power matter.

9. Director General shall be Director General who is assigned to exercise formulation and implementation of the policy on management, exploitation, technical matter, occupational and environmental safety, and on electric power. matter.

2. Insert one (1) in between Article 3 and Article 4 namely Article 3A, that reads as follows:

#### Article 3A

(1) The level of service quality on electric power constituting indicator of speed on installation of new low voltage connection referred to in Article 2 letter h, shall be implemented within a period of at the longest :

- a. five (5) working days without network expansion;
- b. 15 (fifteen) working days with network expansion; and
- c. 25 (twenty-five) working days with additional transformer.

(2) The requirement on the term as referred to in paragraph (1) shall include certification of installation for utilization of low voltage electric power until Certificate of Operability is issued.

(3) In certain condition, the requirement on the term referred to in paragraph (1) exemption may apply.

(4) The certain condition referred to in paragraph (3), shall be, among other things:

- a. geographical condition; and
- b. condition of the existing network.

3. The provision in paragraph (1) Article 5 has been amended with the insertion of three (3) paragraphs in between paragraph (1) and paragraph (2) namely, paragraph (1a), paragraph (1b), and paragraph (1c) and after paragraph (2) add one (1) paragraph, namely paragraph (3), so that Article 5 shall now read as follows:

## Article 5

(1) Limited Liability Company PT Perusahaan Listrik Negara shall be obliged to notify the deduction in electric power billing to Consumer if the level of service quality accomplished on electric power exceeds 10% (ten percent) above the volume level of service quality on electric power as written on the indicator:

- a. length of disturbance;
- b. volume of disturbance;
- c. speed in changing to low voltage power;
- d. wrong reading of the kWh meter;
- e. time consume to correct errorneous billing account; and/or
- f. speed in installing new low voltage connection.

(1a)The amount in the billing of electric power from Consumer as referred to in paragraph (1) will be deducted:

- a. 35% (thirty-five percent) of the Load Cost or Minimum Account for Consumer classified in tariff that is subject to adjustment in electric power billing (adjusted tariff); or
- b. 20% (twenty-five percent) of the Load Cost or Minimum Account for Consumer in tariff group that is not subject to adjustment to tariff of electric power (tariff adjustment).

(1b)For Consumer of electric power of prepaid electric power tariff, the deducted billing as referred to in paragraph (1a) shall be equalized with the deducted billing for Consumer of electric power at electric power regular tariff with equivalent Connected Power.

(1c)The deducted  
to be continued

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