

MINIMUM SERVICE STANDARD OF REGIONAL ADMINISTRATION-OWNED GENERAL HOSPITAL AND SPECIAL HOSPITAL

(Regulation of the Governor of Jakarta Capital Special
Region Number 20 Year 2016, dated February 1, 2016)

BY GRACE OF GOD THE ALMIGHTY
THE GOVERNOR OF THE PROVINCE OF
JAKARTA CAPITAL SPECIAL REGION,

Considering:

- a. that minimum service standard of regional administration-owned hospital and public health center of the Jakarta Provincial Health Service has been regulated on the basis of Regulation of the Governor Number 12 Year 2007;
- b. that in the framework of maximizing minimum service standard of regional administration-owned general hospital and special hospital, which constitutes an administrative requirement for the application of Financial Management Model of Regional Public Service Agency (PPK-BLUD) and indicator of accountability for performance in order to enhance service for communities, the governor regulation as meant in letter a needs to be improved;
- c. that having regards to letter a and letter b, it is necessary to stipulate a regulation of the governor on minimum service standard of regional ad-

ministration-owned general hospital and special hospital;

In view of :

1. Law Number 17 Year 2003 on State Finance;
2. Law Number 1 Year 2004 on State Treasury;
3. Law Number 15 Year 2004 on Audit of State Finance Management and Responsibility;
4. Law Number 29 Year 2004 on Medical Practice;
5. Law Number 33 Year 2004 on Financial Sharing between the central government and regional administration;
6. Law Number 29 Year 2007 on the Provincial Administration of Jakarta Capital Special Region as the Capital of the Unitary State of the Republic of Indonesia;
7. Law Number 25 Year 2009 on Public Service;
8. Law Number 36 Year 2009 on Health;
9. Law Number 44 Year 2009 on Hospital;
10. Law Number 12 Year 2011 on Legislation Enactment;
11. Law Number 23 Year 2014 on Regional Administration as already amended several times and the

- latest by Law Number 9 Year 2015;
12. Government Regulation Number 23 Year 2005 on Management of Public Service Agency as already amended by Government Regulation Number 74 Year 2012;
 13. Government Regulation Number 58 Year 2005 on Regional Finance Management;
 14. Government Regulation Number 65 Year 2005 on Guidance for the Formulation and Application of Minimum Service Standards;
 15. Government Regulation Number 38 Year 2007 on the Sharing of Public Administration Affairs between the government, provincial administration and regency/municipal administration;
 16. Regulation of the Minister of Home Affairs Number 13 Year 2006 on Guidance for the management of regional finance as already amended several times and the latest by Regulation of the Minister of Home Affairs Number 21 Year 2011;
 17. Regulation of the Minister of Home Affairs Number 6 Year 2007 on Technical Directive for the Formulation and Stipulation of Minimum Service Standard;
 18. Regulation of the Minister of Home Affairs Number 61 Year 2007 on Technical Guidance on the Financial Management of Public Service Agency;
 19. Regulation of the Minister of Home Affairs Number 79 Year 2007 on Guidance for the Formulation of Plan for the Accomplishment of Minimum Service Standard;
 20. Regulation of the Minister of Health Number 741/Menkes/Per/V11/2008 on Minimum Service Standard in the Health Sector in Regency/City;
 21. Decree of the Minister of Health Number 129/Menkes/SK/11/2008 on Minimum Service Standard of Hospital;
 22. Decree of the Minister of Health Number 1099/ Menkes/SK/VI/2011 on the Main Performance Indicator of the Health Ministry Level 2010-2014;
 23. Regional Regulation Number 4 Year 2009 on Regional Health System;
 24. Regional Regulation Number 12 Year 2014 on Regional Apparatus Organization;
 25. Governor Regulation Number 56 Year 2012 on Guidance for the Formulation and Implementation of Minimum Service Standard;
 26. Governor Regulation Number 165 Year 2012 on Financial Management Model of Regional Public Service Agency;
 27. Governor Regulation Number 20 Year 2014 on Formulation, Stipulation, Application and Plan for the Accomplishment of Minimum Service Standard in the Health Sector;

28. Governor Regulation Number 233 Year 2014 on Organization and Working Mechanism of Health Service,

DECIDES :

To stipulate:

THE GOVERNOR REGULATION ON MINIMUM SERVICE STANDARD OF REGIONAL ADMINISTRATION-OWNED HOSPITAL AND SPECIAL HOSPITAL.

CHAPTER I

GENERAL

Article 1

Referred to in this regulation as :

1. Region shall be the Province of Jakarta Capital Special Region.
2. Regional Government shall be the governor and regional apparatuses as elements of regional administrator.
3. Governor shall be the head of the province of Jakarta Capital Special Region.
4. Regional Secretariat shall be the regional secretariat of the province of Jakarta Capital Special Region.
5. Health Service shall be the Provincial Health Service of Jakarta Capital Special Region.
6. Head of Health Service shall be the head of the Jakarta Provincial Health Service.
7. Social Welfare Bureau shall be the Social Welfare Bureau of the Regional Secretariat of the Province of Jakarta Capital Special Region.
8. Health Sub-Service shall be health sub-service of the province of Jakarta Capital Special Region.
9. Working Unit of Regional Apparatus hereinafter abbreviated to SKPD shall be working unit of regional apparatus of the province of Jakarta Capital Special Region.
10. Working Squad of Regional Apparatus hereinafter abbreviated to UKPD shall be working squad or subordinate to SKPD.
11. Regional Public Service Agency hereinafter abbreviated to BLUD shall be SKPD/UKPD of the provincial government of Jakarta Capital Special Region assigned and function to provide service for communities in the form of the provision of goods and/or service which are sold without prioritizing to profit seeking and in executing the activity, is based on the principles of efficiency, effectiveness and productivity.
12. Financial Management Model of Regional Public Service Agency hereinafter abbreviated to PPK-BLUD shall be a financial management model granting flexibility in the form of the freedom to apply fair business prac-

tices to enhance service for communities in the framework of enhancing the public welfare and livelihood of the nation.

13. Regional Administration-owned Hospital shall be hospital belonging to the regional government of the province of Jakarta Capital Special Region, consisting of regional administration-owned general hospital and special hospital.
14. Regional administration-owned general hospital hereinafter abbreviated to RSUD shall be regional general hospital belonging to the province of Jakarta Capital Special Region.
15. Regional administration-owned special hospital hereinafter abbreviated to RSKD shall be regional special hospital belonging to the province of Jakarta Capital Special Region.
16. Director of Regional General/Special Hospital shall be the party managing regional general/special hospital of the province of Jakarta Capital Special Region.
17. Hospital shall be medical service institution providing individual medical service completely, which provides in and out of patient treatment service and emergency service.
18. Compulsory Affairs shall be administration affairs related to right and basic service of citizens that has implementation required by legislation to region in order to protect constitutional right, national interest, the people's welfare, as well as public peace and order in the framework of preserving the totality of the Unitary State of the Republic of Indonesia as well as fulfilling national commitment related to international agreements and conventions.
19. Minimum Service Standard hereinafter abbreviated to SPM shall be a provision on kind and quality of basic service, which constitutes compulsory affairs of region that every citizen reserves a right to obtain minimally, including technical specification regarding indicator of minimum service which is granted by public service agency to communities.
20. Performance Indicator shall be variable which may be used to evaluate condition/status and possibility of the measuring of changes from time to time.
21. Standard shall be a specified value already stipulated, which is related to kind of service already stipulated as indicator that has to be achieved.
22. Kind of Service shall be public service that has to be executed to fulfill adequate basic need in the life.
23. Basic Service shall be kind of fundamental and absolute public service to fulfill the need of communities in social, economic life and administration.

CHAPTER II

GOAL AND OBJECTIVE

Article 2

- (1) SPM shall be intended to become reference of regional general hospitals in providing medical service for communities.
- (2) SPM shall aim at enhancing and assuring the quality of medical service for communities.

CHAPTER III

KIND OF SERVICE, PERFORMANCE INDICATOR AND TARGET

Part One

Kind of Service

Article 3

- (1) Kind of regional general hospital service that has to be provided minimally shall cover at least:
 - a. emergency service,
 - b. out-of-patient treatment service;
 - c. in-patient treatment service;
 - d. surgery service;
 - e. giving birth and perinatology service;
 - f. intensive service;
 - g. radiology service;
 - h. clinic pathology laboratory service;
 - i. medical rehabilitation service,
 - j. pharmaceutical service,
 - k. nutrition service,
 - l. blood transfusion service;
 - m. poor patient service;
 - n. medical record service;
 - o. waste treatment;
 - p. management administration service;
 - q. ambulance service;
 - r. autopsy service;
 - s. laundry service;

- t. hospital facility maintenance service; and
 - u. infection control service.
- (2) Kind of service, performance indicator and target of the accomplishment of regional general hospital shall be as contained in the attachment to this regulation.

Part Two

Performance Indicator and Standard

Article 4

- (1) Regional general hospital shall evaluate kind of service and performance indicator periodically.
- (2) Regional general hospital periodically in 5 (five) years shall have evaluated in accordance with kind of hospital service which is provided.
- (3) The scoring and evaluation of performance indicator as meant in paragraph (1) and paragraph (2) shall be executed routinely every year by regional general hospital and reported to the Health Service with a copy made available to Health Sub-Service.

CHAPTER IV

REALIZATION

Article 5

- (1) Regional general hospital, especially hospital already stipulated to apply PPK-BLUD shall be obliged to provide service on the basis of SPM in this regulation.
- (2) Director of Regional General Hospital shall be responsible for the provision of service in regional general hospital in accordance with SPM stipulated in this regulation.
- (3) The provision of medical service in accordance with SPM shall be done by personnel with the qualification and competence matching the provision of legislation.
- (4) In achieving indicator of kind of service as meant in paragraph (1), paragraph (2) and paragraph (3), the Health Service shall prepare technical guidance.

CHAPTER V

FOSTERING

Article 6

- (1) The regional secretariat in this case the Social Welfare Bureau shall be responsible for the fostering of the

implementation of SPM policy.

- (2) The fostering as meant in paragraph (1) shall be done through:
 - a. Monitoring; and
 - b. evaluation
- (3) Related SKPD/UKPD may be involved in the execution of the fostering as meant in paragraph (2).

Article 7

- (1) The Health Service shall facilitate, provide general orientation, technical directive, technical counseling and education as well as training or other technical assistance, covering:
 - a. the calculation of resources and funds which are needed to achieve SPM, including the financing gap;
 - b. the formulation of plan for the accomplishment of SPM and stipulation of annual target of the accomplishment of SPM;
 - c. evaluation of working achievement in accomplishing SPM; and
 - d. reporting of working achievement in accomplishing SPM.
- (2) In executing the facilitation as meant in paragraph (1), the Health Service may recommend the financing in Regional Budget of Revenue and Expenditure (APBD) in accordance with classification of regional expense by taking into account the financial capability of the region.

CHAPTER VI

CONCLUSION

Article 8

With the enforcement of this regulation, Governor Regulation Number 12 Year 2007 on Minimum Service Standard of Regional Hospital and Public Health Center of the Jakarta Provincial Health Service as long as it regulates provision on minimum service standard of regional general and special hospital shall be revoked and declared null and void.

Article 9

The governor regulation shall come into force as from the date of promulgation.

For public cognizance, the governor regulation shall be promulgated by placing it Regional Gazette of the Province of Jakarta Capital Special Region.

Stipulated in Jakarta

On February 1, 2016

THE GOVERNOR OF THE PROVINCE OF JAKARTA CAPITAL SPECIAL REGION

sgd

BASUKI T. PURNAMA

Promulgated in Jakarta

On February 5, 2016

THE REGIONAL SECRETARY OF THE PROVINCE OF JAKARTA CAPITAL SPECIAL REGION

sgd

SAEFULLAH

REGIONAL GAZETTE OF THE PROVINCE OF JAKARTA CAPITAL SPECIAL REGION

YEAR 2016 NUMBER 75004

Editor's note:

- Due to technical reason, the attachment is not published.

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